EyesOn@ease Reference Sheet

@Ease- maintenance program:
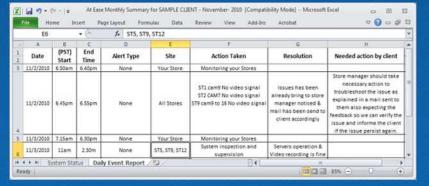
@ease Alert

Flipped Camera

@ease Report

@ease Report

EyesOn @ease Maintenance
(Monthly Fee Per Location)

Our tech team will be monitoring your system daily and verifying that all is working well.

If any problem is identified, all remote troubleshooting will be done at that time, and if any action is required by a local technician, our techs will contact you to schedule a visit with your local service provider.

Our techs will monitor the work of the local technician for you, making sure all work is completed properly and your system is fully functional.

Benefits:

>Advance Replacement

>On Demand Phone and On-Line Support

>On Demand Remote Troubleshooting Software Upgrades

>Daily and Weekly System Verification

>Monthly Summary Report

>System Status Notification and Proactive Troubleshooting

>Monthly Payment fee per camera

>Special tariffs for Visit call and Travel

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